Caudiocodes

Product Notice #354

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GA Release of AudioCodes Voca Product Line -- Software Version 7.7.6 --

AudioCodes Voca team is excited to announce the General Availability (GA) release of Software Version 7.7.6 for its' Voca cloud-based and on-premises applications. In line with AudioCodes vision, we constantly strive to deliver the latest and newest technology and capabilities to improve customer and user experience.

This software version includes new features and resolved constraints. You can get a full description of this release by downloading the <u>AC Voca Release Notes</u>.

For Customers with valid maintenance and support agreements with AudioCodes, the software version can be downloaded from AudioCodes Services Portal at <u>https://services.audiocodes.com</u>.

Major Features

- Spanish-Spain dialect support
- Advanced call routing and hunting for easier contact reachability
- Software installer to facilitate automatic installation and version upgrades
- HTTPS-based Web Management Interface for on-premises applications
- Seamless integration with SMS gateways to trigger outgoing text messages upon recognized terms
- Silent transfer to phone action has been added for Departments list, allowing immediate transfer without playing prompts

Affected Products

- VocaNOM
- VocaONE
- VocaBOT

Stay in the Loop with AudioCodes

Didn't see the feature you were hoping for or perhaps we missed something?

We are always happy to hear your feedback, ideas and feature suggestions for our AC Voca voice-recognition solution. Contact us at info@acvoca.com.

Come visit us at our booth at DMEA 2019 in Berlin!



If you have any questions, contact us at

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